

Vail Resorts Named One of America's 2023 Most Trustworthy Companies by Newsweek

April 10, 2023 - Vail Resorts is honored to be recognized by Newsweek as one of [America's Most Trustworthy Companies in 2023](#). Three main public pillars of trust were considered: customer trust, investor trust, and employee trust.

"As a values-driven company, we are always listening, learning, and adapting to the needs of our team members and guests," said Vail Resorts Chief Public Affairs Officer, Kenny Thompson, Jr. "As a result, our team members trust us to care for them and their families, and our guests trust us to deliver a safe and memorable Experience of a Lifetime. This award is a reflection of the integrity of our team and our values-driven leaders – the heart of our company."

Over the past year, Vail Resorts has invested in both the employee and guest experience, while remaining responsible environmental stewards through our industry-leading sustainability efforts.

Caring for our Team

First, our CEO Kirsten Lynch shared a new direction for our company and announced a [\\$175m annual incremental investment into the employee experience](#), including a new minimum wage of \$20/hour across all of our North American resorts. For Patrol, Maintenance Technicians and Certified Commercial Vehicle Drivers, the minimum wage is \$21/hour with higher wages for those with more time in role and/or specialized skills.

We have also invested in a new frontline leadership development program, new affordable housing, new benefits, including a 40% discount for retail and rental gear, access to free and expanded mental health services for employees, dependents and roommates, and expanded reproductive care.

Innovating the Guest Experience

Our company has a long history of innovation. We are continuously investing in lifts and technology to optimize, elevate, and enhance the experience for our guests. The company has announced a number of data-driven investments to improve the guest experience in future seasons, from [Mobile Pass and Mobile Lift Ticket technology on a new My Epic app](#) to the recent announcement of [My Epic Gear](#), designed to transform the quality, service, convenience and cost of one of the most critical parts of the mountain experience.

Over the course of the 2022-2023 ski and ride season, we celebrated multiple new projects across 14 resorts as part of [Epic Lift Upgrade](#)— projects designed to optimize our guests time on the mountain by getting them up faster and improving circulation on-mountain.

Industry-Leading Sustainability

We have a special responsibility to preserve and protect the outdoors. We are focused on mitigating the effect of climate change on our business and being good environmental stewards through our industry-leading sustainability efforts.

In 2017 Vail Resorts announced Commitment to Zero, the bold goal to reach a zero net operating impact by 2030. This year, we reached 100% renewable electricity across all of our North American mountain resorts, and 96% worldwide. We made our largest single-year capital investment to-date in energy efficiency projects, totaling \$3.6 million, and we are ahead of schedule to meet our emissions and energy goals and on track to hit our goals in waste and mitigating forest impact. [Read our full progress report](#) for more detail on how we support our team members, communities, and the next generation of skiers and riders through our corporate social responsibility program, Epic Promise.

The award is presented by Newsweek and Statista Inc., the world-leading statistics portal and industry ranking provider. America's 2023 Most Trustworthy Companies Rankings evaluated a pool of 3,100 U.S. based companies with revenues over \$500 million. 700 companies are listed across 23 different industries based on the results of an independent survey from a

sample of about 25,000 people in the U.S. Newsweek shared that participants were asked how much they agreed with statements like "I trust in this company to treat me fairly as its customer," "I believe this company offers good opportunities for career development" and "I believe this company would be a good long-term investment."

More details on the methodology and [the full list can be found here](#).

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About Vail Resorts, Inc. (NYSE: MTN)

Vail Resorts is a network of the best destination and close-to-home ski resorts in the world including Vail Mountain, Breckenridge, Park City Mountain, Whistler Blackcomb, Stowe, and 32 additional resorts across North America; Andermatt-Sedrun in Switzerland; and Perisher, Hotham, and Falls Creek in Australia – all available on the company's industry-changing Epic Pass. We are passionate about providing an Experience of a Lifetime to our team members and guests, and our Epic Promise is to reach a zero net operating footprint by 2030, support our employees and communities, and broaden engagement in our sport. Our company owns and/or manages a collection of elegant hotels under the Rock Resorts brand, a portfolio of vacation rentals, condominiums and branded hotels located in close proximity to our mountain destinations, as well as the Grand Teton Lodge Company in Jackson Hole, Wyo. Vail Resorts Retail operates more than 250 retail and rental locations across North America. Learn more about our company at www.VailResorts.com, or discover our resorts and pass options at www.EpicPass.com.

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